

Wijchenseweg 20, 6537 TL NIJMEGEN (NL)
Postbus 140, 6500 AC NIJMEGEN (NL)
Tel. +31(0)24-3579999
Fax. +31(0)24-3579979
www.alpha-international.eu
Registered in Holland no. 09085944
VAT no. NL-8035.43.177.B01



E-ordering

Alpha International has developed a number of services which can help you to further streamline your processes as well as ours to improve efficiency. One such service is e-ordering.

What is e-ordering?

E-ordering was developed to optimise existing communication flows relating to orders. The traditional order process involves extensive internal and external paper flows, order response, packing notes and invoices. Thanks to the e-ordering process, these internal and external paper flows will now be replaced by electronic documents.

What does e-ordering involve?

Alpha International offers you two convenient options for e-ordering:

1. Ordering your products from the webshop on the Alpha International website; or
2. Simply entering your order into your own system, referencing your product numbers. Your order will be interfaces to Alpha International via a direct link.

What are the benefits of e-ordering for you?

The e-ordering options that Alpha International offers can save you a great deal of time in the order process: you just submit your order using one of the above methods and we do the rest!

The e-ordering process also saves time for your sales team at Alpha International: the less time we need to spend manually inputting your orders, the more time we have available to respond to your personal wants, needs and wishes!

How does e-ordering work?

1. Via the website

When you place your order via our webshop, the e-ordering process is very simple: you enter your orders as usual, adding a different shipping address if you wish to use drop shipment and then click 'Place Order'. As soon as your account manager finishes processing your order, you will receive an electronic order confirmation and your order is complete.

2. Via a XML link

If you place at least 50 order lines with us every month, you will also have the option to use an XML link to place e-orders. Your order is then placed in an XML file and this XML document is exchanged by e-mail. The subsequent order confirmation, packing note and invoice are then also sent electronically.

If you would like more information about the format of the XML files, you can find documentation about the XML link [here](#).

The set-up process for the XML link can be carried out in four easy steps:

1. Download the [technical documentation](#).

The advantages of e-ordering include:

- **Time savings:**
Faster and more efficient ordering
Your orders are processed fast
- **Convenience:**
Electronic feedback
Fewer errors
Permanent order registration

What's more, we also offer you this service free of charge. Alpha International is keen to invest in optimally streamlined partnerships to enable both organisations to benefit from the advantages of e-ordering!

2. Create the XML files.
3. Validate the XML files with the [XML validator](#) on the Alpha International website.
4. Contact your account manager so that we can monitor your first e-order.

If you are interested in using Alpha International's e-ordering services but you have practical questions or problems, please contact your [account manager](#) who will be happy to discuss what we can do for you.

